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# QUALITY POLICY

*TCS is committed to providing superior quality products and services that meet applicable regulatory, statutory, and customer requirements by adhering to a quality management system that benefits our customers, employees and shareholders.*

## **To meet our commitment, we must:**

- ✓ **V**alue our Customers through open communication, timely responses and continual improvement.
- ✓ **A**ppreciate and foster an environment of trust, integrity, challenge and reward that attracts and retains the best employees in all positions throughout the company.
- ✓ **L**everage efficient technology applied to all business processes in order to maintain a competitive advantage.
- ✓ **U**nderstand that our ultimate purpose is customer satisfaction.
- ✓ **E**nsure that our Quality Management System serves our customers' needs.

A handwritten signature in black ink, appearing to read 'Omar Fatouh', is written over a light grey rectangular background.

Omar Fatouh  
1 June 2014

